

MINUTES OF A MEETING OF THE SCRUTINY COMMISSION FOR HEALTH ISSUES HELD IN THE BOURGES / VIERSEN ROOMS, TOWN HALL ON 15 NOVEMBER 2016

Present: Councillors Cereste (Chairman), Rush (Vice-Chairman), Aitken,

Ayres, Sylvester, and Dowson

Also present Jess Bawden Director of Corporate Affairs,

Cambridgeshire and Peterborough

Clinical Commissioning Group

Andrea Patman NHS England

Officers Present: Dr Liz Robin Director of Public Health

Debbie McQuade Assistant Director for Adult Operations
Philippa Turvey Senior Democratic Services Officer

1. Apologies

No apologies for absence were received.

2. Declarations of Interest and Whipping Declarations

There were no declarations of interest or whipping declarations.

3. Minutes of Meetings Held on 15 September 2016

The minutes of the meetings held on 15 September 2016 were approved as an accurate record.

4. Call-in of any Cabinet, Cabinet Member or Key Officer Decisions

There were no requests for Call-in to consider.

5. Cambridge and Peterborough Clinical Commissioning Group General Practice Forward View

The report was introduced by the Director of Corporate Affairs, Cambridgeshire and Peterborough Clinical Commissioning Group (CCG) and Andrea Patman, NHS England. The report provided information from the CCG on the General Practice Forward View, with a focus on GP recruitment and retention in Peterborough.

The Director of Corporate Affairs, CCG, and the representative from NHS England responded to comments and questions raised by Members. A summary of responses included:

- There was considered to be a sufficient pool of practitioners to recruit from within the UK.
- Those patients eligible for free prescriptions would continue to be so. Individuals were, however, being encouraged to practice self-care through the purchase medications over the counter.

- Comments were acknowledged in relation to the long wait times experienced at pharmacies. It was the intention to provide additional pharmacist services as part of the primary care team, and not to impact on the services that were already being provided.
- In relation to the level of young practitioners leaving the service, there were considered
 to be a number of different reasons for this. The challenge faced by the service was to
 make sure that the offer to new practitioners was attractive enough to keep them in the
 local area.
- It was considered that traditional GP practice partnership offers were not as sought after as they previously had been, though most practices would offer partnerships if desired.
- All practices in the area were involved in centralisation discussions. The progression of these discussions were gaining more momentum.
- The GP Network, as highlighted in the report, referred to a federation of GPs, to deliver as providers. This network was newly established in the area.
- It was noted that reference to "perceived" pressures did not mean that the pressures on services did not exist, but rather that the source of the pressure may not be that which it was original considered to be.
- In relation to the implications of Brexit on the 500 practitioners from abroad currently within the service, these were not yet clear.
- It was confirmed that any proposals for new GP surgeries and their recruitment implications were incorporated into discussions about the Estates and Transformation Fund.
- The Commission were advised that a Return to Practice Scheme was in place to assist any practitioners that had been away from practice to return.
- Work was currently being undertaken in relation to the ICT systems, and the Commissions comments in relation to ensuring that sufficient bandwidth was available would be fed back.
- It was considered that the national target to have 5,000 more GPs by 2020 would include the current cohort as well.

ACTION AGREED

The Scrutiny Commission for Health Issues considered and noted the report.

6. Adult Social Care 'Front Door' Transformation Programme

The report was introduced by the Assistant Director for Adult Operations. The report provided an overview of progress being achieved in delivering the Adult Social Care Front Door transformation programme.

The Assistant Director for Adult Operations responded to comments and questions raised by Members. A summary of responses included:

- The Commission were advised that the Programme had been co-produced with the Older People Partnership Board and many others. As much information as possible was shared with relevant stakeholders during the development process.
- It was acknowledged that the Health Service and the Social Care Services had separate working cultures. A period of time would be required to build up skills and trust in working together.
- Initially Adult Social Care would be the first service to go through the Transformation Programme, with Children's Service to follow. It was now, however, proposed to have both services go through the Programme at the same time.
- Further analysis was still required in relation to the short term cost savings to allow for a greater understanding of the implications of the proposals.

- The Assistant Director for Adult Operations agreed that a wider approach to consultation would be beneficial, and that this would include front line staff and the public.
- Agreement was required to proceed with the Programme before consultation could commence on the proposals.
- In relation to Herts Urgent Care, the 111/Out of Hours provider was based in Peterborough.
- It was acknowledged that changes in culture were difficult to manage and that detailed work would be undertaken to ensure that the right skills were place d in the right areas.
- It was requested that, when the 'Front Door' was ready and available, that the Scrutiny Commission for Health Issues be provided with a demonstration on how it would work.

ACTION AGREED

The Scrutiny Commission for Health Issues:

- 1) Considered the report; and
- 2) Endorsed the direction of travel and suggested next steps, subject to consultation with service users and front line staff; and
- Requested that the Commission be provided with a demonstration of the 'Front Door' once ready.

RECOMMENDATIONS

Scrutiny Commission for Health Issues recommended the following areas for specific focus for the Adult Social Care 'Front Door' Transformation Programme:

- 1) Ensuring that the appropriate level of staff was in place;
- 2) Placing sufficient focus on managing the culture change; and
- 3) Undertaking consultation with service users and affected staff.

7. Forward Plan of Executive Decisions

The Commission received the latest version of the Forward Plan of Executive Decisions, containing Executive Decisions that the Leader of the Council anticipated the Cabinet or individual Cabinet Members would make during the course of the following four months. Members were invited to comment on the Forward Plan of Executive Decisions and, where appropriate, identify any relevant areas for inclusion in the Commission's work programme.

ACTION AGREED

The Scrutiny Commission for Health Issues:

- 1) Noted the Forward Plan of Executive Decisions;
- Requested further information on "Provision of Non Social Care Temporary Agency Workers – KEY/25JAN16/04";
- 3) Added "Personal Care and Support (Homecare) in Peterborough KEY/02MAY16/01" to the Work Programme; and
- 4) Added "Integrated Healthy Lifestyles Service" to the work programme to consider implementation of the contract.

8. Work Programme

Members considered the Work Programme for 2016/17, and discussed possible items for inclusion.

ACTION AGREED

The Scrutiny Commission for Health Issues confirmed the Work Programme for 2016/17, subject to the following additions:

- 1) Personal Care and Support (Homecare) in Peterborough; and
- 2) Integrated Healthy Lifestyles Service Contract Implementation.

9. Date of Next Meeting

The next meeting of the Commission was scheduled for 10 January 2017.

The meeting began at 7.00pm and finished at 8:37pm.

CHAIRMAN